



Frequently asked questions for Adventist Senior Living Self Care

I have a friend or relative visiting from Victoria, are they allowed to enter the village for a visit?

No. Currently NSW borders are closed to Victoria. All visitors to your home, must follow current NSW Health directives and follow current quarantine guidelines and policies. For current hotspots and up to date information, please see the links on the COVID-19 page of the Adventist Senior Living website.

Can ASL withdraw services due to a COVID-19 outbreak in the village or community?

Yes. Ministerial Order 1 of the Retirement Village's Act, provides the operator of Adventist Senior Living with the power to vary or withdraw access to the services and facilities of the village without consent of the residents in circumstances where the Adventist Senior Living sees fit. For example, Adventist Senior Living may need to close the library, pool, gym, activity centre, or another common area within one of our villages in accordance with social distancing requirements to prevent the risk of infection of the coronavirus.

Can ASL suspend meetings with residents of the villages in relation to decisions and financial matters?

Yes. Ministerial Order 2 of The Retirements Village's Act provides the operator of Adventist Senior Living the power to suspend such meetings where the convening of such would contravene a Public Health Order, issued under the Public Health Act. For example, the operator of Adventist Senior Living may be required to convene a meeting of residents under the act or regulation which is in excess of the number of people to gather in one place in accordance with social distancing requirements. This order allows the operator of Adventist Senior Living to introduce where possible alternative measures that remove the need to convene physical meetings or exempt the need for a meeting altogether without breaching the regulations.

Can ASL authorise and create new village rules without the need for resolution of the village residents?

Yes, Ministerial Order 3 of The Retirements Village's Act provides the operator of Adventist Senior Living the power to implement new village rules that act for the best interest of residents and staff. In circumstances where the operator of ASL is acting pursuant to a Public Health Order issued under the Public Health Act for example, where the operator need to make a temporary rule regarding access to facilities (pool, gym or common area) within the villages.

Can ASL make financial decisions of budgets, processes and expenditure without consent of village residents?

Yes. Ministerial Order 4 of The Retirements Village's Act provides the operator of Adventist Senior the power to adjust the financial management of the village, without the need for a vote or special resolution of the residents of the village, in circumstances where Adventist Senior Living is unable to comply with the provisions of the Act as a result of a Public Health Order issued under The Public Health Act. For example, where a meeting would ordinarily involve gathering of residents which may not be possible for larger villages because of social distancing requirements. The Order therefore allows Adventist Senior Living to temporarily adjust the financial management of any village without the need for consent to be obtained in a manner that contradicts a Public Health Order.

Can ASL restrict access to the village?

Yes. Ministerial Order 5 of The Retirements Village's Act provides the operator of Adventist Senior Living, allows Adventist Senior Living to introduce control measures that temporarily limit or restrict access to the village or parts of the village during the COVID-19 pandemic, notwithstanding what such control measures may interfere with a residents right to leave or enter the village.

Do I need to notify the Village Site Manager if I have had a COVID test?

Yes. Please notify your Site Manager so they can maintain accurate records. You will need to advise them when you receive your test results back from NSW Health.

If I have had a COVID test, can ASL enforce that I stay in my villa until I have the all clear?

No. However, we can notify the Department of Health who will notify the NSW Police Department. The NSW Police Department can send patrols to check on any residents who are suspected of breaking quarantining guidelines.

Can I still get my home deliveries into the Villages?

Yes. Please ensure that you are practicing social distancing measures and good hand hygiene at all times.

Can I still log maintenance jobs and expect jobs to be completed?

Adventist Senior Living will be operating as per usual. Please continue to log your requests and we will get to them as soon as possible.

I live at Wyee Point; can I use the Gym equipment?

Yes. Wyee Point has a COVID safe plan that has been registered with the NSW Government.

I live in Avondale Lifestyle Village; can I attend the vege/garden Patch at the Avondale Lifestyle Village?

Yes. You can still go to the veggie/garden patch, please maintain social distance and ensure to only use your own tools and equipment.

I am planning on catching the bus to the local shopping centre, do I need to wear a mask?

The NSW current health advice, is that you must wear a mask if you are in a crowded situation such as public transport e.g. the village bus.

Can I still attend Worship at the Avondale Lifestyle Community Village?

Yes. Adventist Senior Living has registered a COVID safe plan for worship with the NSW Government. Please check with your Worship Coordinator for specifics in relation to this plan.

Do I have to provide my own mask?

Yes, you do need to provide my own mask. There are some great websites around with patterns if you would like to have a go at making your own.

Please contact your contact Site Manager if you have any further enquiries or email pandemicquestions@adventistseniorliving.com.au